# WORKING TOGETHER GLOBAL MARKET REQUIREMENTS VS SIZA FOCUSSING ON ETHICAL LABOUR COMPLIANCE





# Why SIZA?

- Formed by Fruit South Africa (FSA) in 2008, now free-standing entity with own Board of Directors
- Unique to South African circumstance and legislation
- Agri-wide multisector stakeholder programme
- Aligned to international and local market standards to provide consumer assurance
- Single audit cost effective approach
- Manages risks and support continuous improvement
- Benchmarks management practices against Labour Law requirements
- Offers confidence to markets



# Global market requirements

- Manage risks and support continuous improvement by looking after
  - Social practices
  - Environmental assurance
  - Food safety requirements
- Provide consumer assurance
  - Credibility and consistency
  - Comply with requirements
  - Continuous improvement
- Visibility
  - SIZA platform
  - Sedex
  - GLOBALG.A.P platform
  - Information hubs





# How do we get global acceptance for SIZA?

- Benchmarks to align SIZA to international standards and requirements
- Good methodology, processes, procedures
- Third party audit approach APSCA
- Monitoring between audit periods
- Continuous improvements striving to be even better than what is required to provide confidence
- Supply visibility to markets



# SIZA Membership

| Commodity                          | Membership per commodity |
|------------------------------------|--------------------------|
| Deciduous (pome / stone fruit)     | 932                      |
| Citrus                             | 699                      |
| Table grapes                       | 358                      |
| Wine grapes                        | 113                      |
| Subtropical fruit                  | 161                      |
| Vegetables                         | 98                       |
| Potatoes                           | 18                       |
| Flowers                            | 18                       |
| Berries / Pomegranates / olives    | 143                      |
| Meat / dairy / marine / grain      | 32                       |
| Packhouses / retailers / exporters | 153                      |





# Three types of audits

- Social audits
- Environmental verification / audits
- Food safety audits



# Confidence to markets: Monitoring between audits



- Annual reviews
- Updates SAQ
- Approved by SIZA

SAQ Desktop Review Monitoring & Driving Improveme nt

- Follow-up on NC's
- Monitors that all CA's completed /signed-off

 Semi & unannounced visits conducted when requested / necessary Farm Visits

Verification

- Follow-up audits
- Monitoring of longterm improvement plans

#### SIZA data platform / visibility

- An efficient, well-designed platform which SIZA owns
- Data platform provides visibility to suppliers
- Access to accurate and credible data (M&E reports)
- Profiling of types of non-compliances, best practices and risks

Pro-active corrective actions and awareness

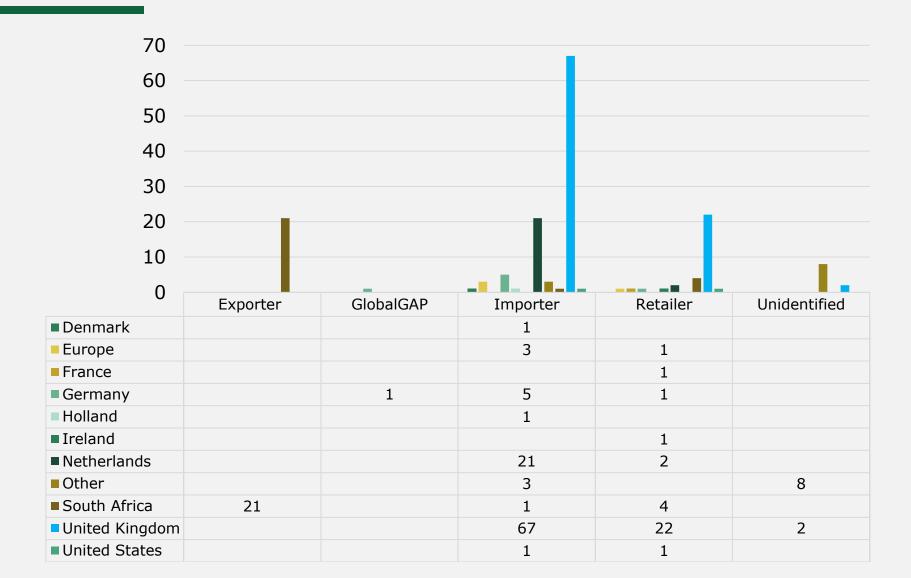








# SIZA Acceptance





#### **Questions Asked**

- Environmental requirements
- Non-compliances / critical findings / disputes (responsibility / procedure)
- Audit monitoring policy (attitude of auditors)
- Department of Labour audits
- Credibility of data (change of ownership)
- SIZA methodology (scheduling of audits / price)
- Complaints resolution procedure (union / farm worker queries)



# Complaints Resolution Procedure



Implement and verify
 Remedy solution
 constructive and positive environment for people living and working on farms to raise complaints.

#### Manage your risks

- Changed environment
- People know their rights not afraid to launch a complaint
- Cellphones / social media
- Use SIZA as a tool
- Manage your risks
- Protect your industry and yourself





